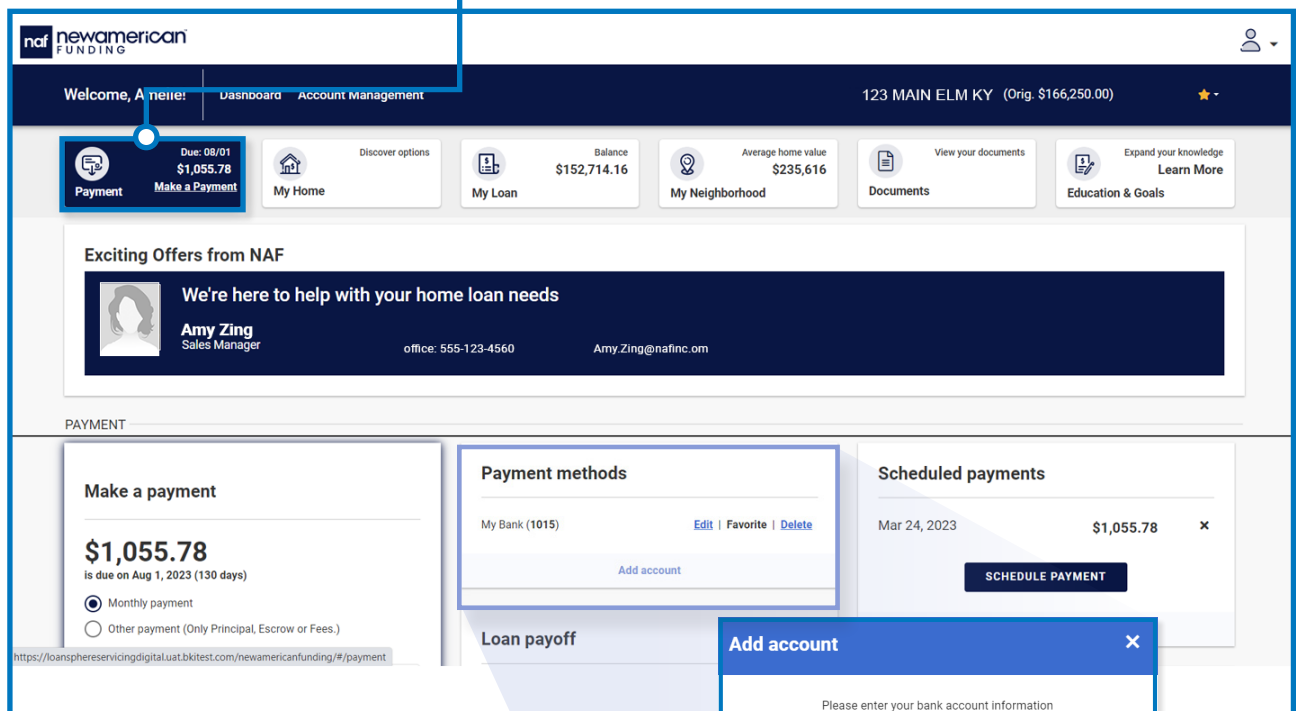


HOW TO MAKE A PAYMENT ONLINE

Once you log into your account, use the **Make a Payment** tile. In the Make a Payment tile you will schedule your payment by setting the Number of Payments, selecting your bank account by using the Payment Method drop down, and choosing the Payment Date.



Use the **Payment Methods** tile to add or update your Bank Account information. Input the required fields and set your **Default Payment Source** and click **Save**.

Next: **Submitting a Payment**

Submitting A Payment

When you are ready to schedule your payment, from the main dashboard, click [Submit Payment](#).

Make a payment

\$1,055.78
 is due on Aug 1, 2023 (130 days)

Monthly payment
 Other payment (Only Principal, Escrow or Fees.)

Payment:

Number of Payments:

Additional Principal:
Additional Principal is added to your payment total

Additional Escrow:

Payment Method *:

Payment Date *:

Autopay Off [Enroll in Autopay](#)

Total Payment \$1,055.78

Payments made after 10:00 PM Central Time will be processed the next business day. Please check with your financial institution on timing of when this payment will be deducted from your account. You may also submit a payment for a future date, up to 1 month in advance.

You can view and edit scheduled payments in the **Payment Center**. You can only schedule one payment per processing day. In order to change your scheduled payment, you must first cancel the existing scheduled payment.

If you are enrolled in Autopay, please note payments scheduled to draft on weekends and holidays will take an additional 1-3 business days to reflect in this web portal and/or your bank. Scheduling a payment now will create an additional draft from your bank account.

SUBMIT A PAYMENT

On the next prompt, review your payment details and click [Authorize Payment](#).

Confirm payment

Payment Amount:

Number of Payments:

Payment Date:

Payment Method:

Autopay Off

Total Payment \$1,055.78

The amounts you entered will be cleared if you leave this screen before making a payment.

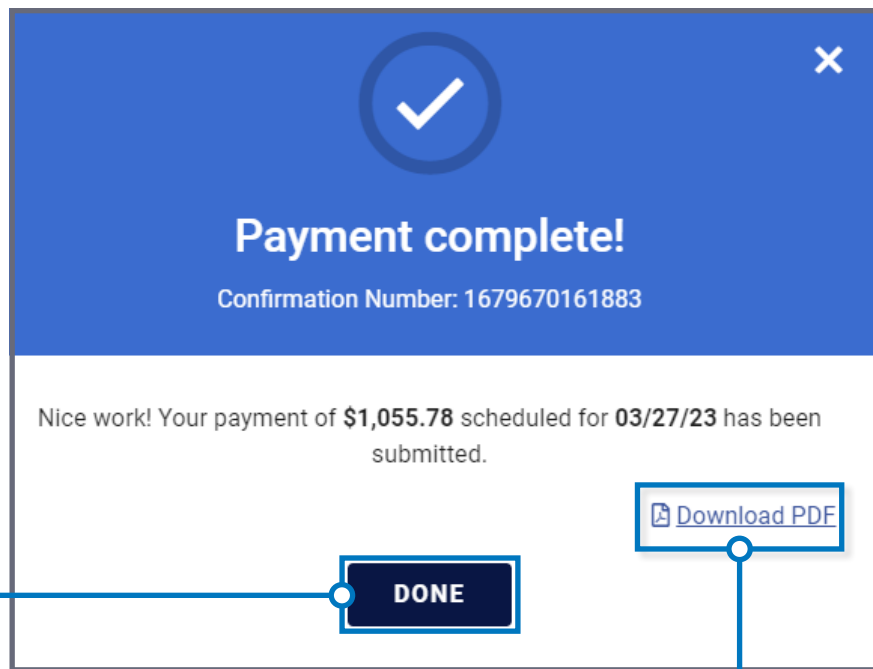
CANCEL
AUTHORIZE PAYMENT

Next: **Completing Payment & Downloading Receipt**

Completing Payment & Downloading Your Receipt

Once confirmed, a pop-up will appear verifying that your payment has been completed. You can download a copy of the receipt as a .pdf file. The Payment Confirmation number will be included on the .pdf.

Click **Done** to close the pop-up.



Dear Jane Doe:

Your one time payment draft for loan number ending in 1234 in the amount of \$1,138.88 was submitted on 07/13/2021 with a scheduled date of 07/13/2021. The confirmation number is 162605133151

If you have any questions, please contact Customer Care.

NMLS ID# 6606 New American Funding

Next: **Scheded Payments**

Scheduled Payments

To confirm your payment is scheduled, click on the **Scheduled Payments** tile from your profile dashboard.

The screenshot shows the NAF customer care website dashboard. At the top, there's a navigation bar with the NAF logo, user name 'Welcome, Amelie!', and account details '123 MAIN ELM KY (Orig. \$166,250.00)'. Below this is a dashboard with various tiles: 'Payment' (due 08/01, \$1,055.78), 'My Home', 'My Loan' (balance \$152,714.16), 'My Neighborhood' (average home value \$235,616), 'Documents', and 'Education & Goals'. A section titled 'Exciting Offers from NAF' features a sales manager 'Amy Zing'. The 'PAYMENT' section is expanded, showing 'Make a payment' (\$1,055.78 due Aug 1, 2023), 'Payment methods' (My Bank 1015), and 'Scheduled payments' (Mar 24, 2023, \$1,055.78). A blue box highlights the 'Scheduled payments' tile, which is magnified in the next block.

Scheduled payments

Mar 24, 2023	\$1,055.78	×
Mar 27, 2023	\$1,055.78	×

SCHEDULE PAYMENT

[View all](#)